Core Content in Urgent Care Nursing and Medical Assisting

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Activity Overview

Core Content in Urgent Care Nursing and Medical Assisting will provide the medical assistant or nurse in the urgent care setting with a comprehensive course on key clinical and compliance topics that are commonly encountered in an urgent care clinic.

Program Format

This educational activity is a series of video lecture and demonstration modules, divided into segments of common topics. Participants may select to view the modules in any

order they choose. At the conclusion of each segment, participants will be asked to complete an evaluation and post-test to obtain continuing education (CE) credit.

Intended Audience

This activity is intended for nurses and medical assistants who practice in an urgent care setting.

Learning Objectives

At the conclusion of this activity, participants should be able to:

- 1. Attain proficiency in clinical urgent care nursing including assessment, triage and management of common presentations
- 2. Perform common nurse procedures in the urgent care setting
- 3. Understand the nurse's role in physician procedures in urgent care
- 4. Demonstrate proficiency in occupational nursing and substance abuse testing
- 5. Learn the nurse's role and responsibility in protecting patient privacy and personal health information
- 6. Reduce liability through proper documentation and risk mitigation
- 7. Demonstrate the ability to promote an exceptional patient experience in urgent care
- 8. Understand the nurse's role in compliance and OSHA requirements in the urgent care setting

Accreditation and Designation Statement

The Institute for Medical and Nursing Education, Inc (IMNE) is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's (ANCC's) Commission on Accreditation.

This educational program provides 4.75 contact hours of continuing education credit.

Disclosures

It is the policy of IMNE to ensure fair balance, independence, objectivity, and scientific rigor in all programming. All individuals involved in content planning are expected to disclose any significant financial relationships with commercial interests **over the past 12 months**. It is also required that presenters identify and reference off-label product or investigational uses of pharmaceutical agents and medical devices.

The following disclosures have been made:

<u>Faculty</u>

Katrina Sheets Beckett Ms Beckett has nothing to disclose.

Waynett S Boyd, Mrs Boyd has nothing to disclose.

Angela T Burnette

Ms Burnette has nothing to disclose.

Patricia Gellasch, Ms Gellasch has nothing to disclose. Lee Resnick Dr Resnick has nothing to disclose.

Samantha Sharon

Ms Sharon has nothing to disclose.

Jackie Simpson-Dunne Ms Dunne has nothing to disclose.

Steve Weinman Mr Weinman has nothing to disclose.

Staff

IMNE staff associated with the development of this program reported the following relevant financial relationships and/or conflicts of interest:

Amy Groves
Director, Program Development
IMNE
Ms Groves has nothing to disclose.

Angela McIntosh, PhD Scientific Director IMNE Dr McIntosh has nothing to disclose.

Steve Weinman, RN, CCMEP Executive Director IMNE Mr Weinman has nothing to disclose.

Disclaimer

This activity is designed for healthcare professionals (HCPs) for educational purposes. Information and opinions offered by the faculty/presenters represent their own viewpoints. Conclusions drawn by the participants should be derived from careful consideration of all available scientific information.

While IMNE makes every effort to have accurate information presented, no warranty, expressed or implied, is offered. The participant should use his/her clinical judgment, knowledge, experience, and diagnostic decision making before applying any information, whether provided here or by others, for any professional use.

Method of Participation

To obtain CME credit, each participant should:

- View the content presented
- Answer all questions posed in the post-tests
- Complete and submit the CE demographic and evaluation form
- Print the online CE certificate

The expiration date for this activity is March 31, 2019. No credit will be granted after this date.

Minimum System Requirements

The following system requirements are recommended for the best presentation-viewing experience:

- Microsoft Windows Vista, Windows 7, or Macintosh OS X 10.5 (Leopard)
- Display resolution of 1024 × 768 pixels or greater
- Windows-compatible sound card
- Microsoft Internet Explorer 8 or above on PC, Safari version 5 on Mac
- Windows Media Player 11
- Flash Player 11.0
- Broadband Internet connection (512 kbps and above)

Estimated time to complete this activity in its entirety: 23 hours