

## **Core Content in Urgent Care Nursing and Medical Assisting**

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### **Program Director**

Lee A Resnick, MD  
Chief Medical Officer  
WellStreet Urgent Care  
Atlanta, Georgia

### **Program Faculty**

Katrina Sheets Beckett, BS, RMA, CNMT  
Clinical Training Manager  
WellStreet Urgent Care  
Atlanta, Georgia

Waynett S Boyd, RN, MSN, COHN-S/CM  
Independent Occupational Health Nurse Consultant  
Leighton, Alabama

Angela T Burnette, Esq  
Counsel, Alston & Bird LLP  
Atlanta, Georgia

Patricia Gellasch, MS, APN  
Family Nurse Practitioner  
Mercerville, New Jersey

Samantha Sharon  
Director of Operations and Training  
Compliance Consultant  
Kansas City, Kansas

Jackie Simpson-Dunne, CPNP  
Greenwich Hospital  
Greenwich, Connecticut

Steve Weinman, RN, EMT, CCMEP  
Executive Director  
Institute for Medical and Nursing Education, Inc.  
Somerville, New Jersey

### **Activity Overview**

Core Content in Urgent Care Nursing and Medical Assisting will provide the medical assistant or nurse in the urgent care setting with a comprehensive course on key clinical and compliance topics that are commonly encountered in an urgent care clinic.

### **Program Format**

This educational activity is a series of video lecture and demonstration modules, divided into segments of common topics. Participants may select to view the modules in any

order they choose. At the conclusion of each segment, participants will be asked to complete an evaluation and post-test to obtain continuing education (CE) credit.

### **Intended Audience**

This activity is intended for nurses and medical assistants who practice in an urgent care setting.

### **Learning Objectives**

At the conclusion of this activity, participants should be able to:

1. Attain proficiency in clinical urgent care nursing including assessment, triage and management of common presentations
2. Perform common nurse procedures in the urgent care setting
3. Understand the nurse's role in physician procedures in urgent care
4. Demonstrate proficiency in occupational nursing and substance abuse testing
5. Learn the nurse's role and responsibility in protecting patient privacy and personal health information
6. Reduce liability through proper documentation and risk mitigation
7. Demonstrate the ability to promote an exceptional patient experience in urgent care
8. Understand the nurse's role in compliance and OSHA requirements in the urgent care setting

### **Accreditation and Designation Statement**

The Institute for Medical and Nursing Education, Inc (IMNE) is accredited by the American Nurses Credentialing Center's Commission on Accreditation to provide CE for nurses. Upon completion of all components of this program, participants can earn up to 23 contact hours.

### **Disclosures**

It is the policy of IMNE to ensure fair balance, independence, objectivity, and scientific rigor in all programming. All individuals involved in content planning are expected to disclose any significant financial relationships with commercial interests ***over the past 12 months***. It is also required that presenters identify and reference off-label product or investigational uses of pharmaceutical agents and medical devices.

The following disclosures have been made:

#### **Faculty**

Katrina Sheets Beckett, BS, RMA, CNMT  
Ms Beckett has nothing to disclose.

Waynett S Boyd, RN, MSN, COHN-S/CM  
Mrs Boyd has nothing to disclose.

Angela T Burnette, Esq  
Ms Burnette has nothing to disclose.

Patricia Gellasch, MS, APN  
Ms Gellasch has nothing to disclose.

Apryl Kitchens, CMA, RT

Ms Kitchens has nothing to disclose.

Swathi Padmanabham, Esq  
Ms Padmanabham has nothing to disclose.

Lee Resnick, MD  
Dr Resnick has nothing to disclose.

Samantha Sharon  
Ms Sharon has nothing to disclose.

Jackie Simpson-Dunne, CPNP  
Ms Dunne has nothing to disclose.

Steve Weinman, RN, EMT, CCMEP  
Mr Weinman has nothing to disclose.

**Staff**

IMNE staff associated with the development of this program reported the following relevant financial relationships and/or conflicts of interest:

Amy Groves  
Director, Program Development  
IMNE  
Ms Groves has nothing to disclose.

Angela McIntosh, PhD  
Scientific Director  
IMNE  
Dr McIntosh has nothing to disclose.

Steve Weinman, RN, CCMEP  
Executive Director  
IMNE  
Mr Weinman has nothing to disclose.

**Disclaimer**

This activity is designed for healthcare professionals (HCPs) for educational purposes. Information and opinions offered by the faculty/presenters represent their own viewpoints. Conclusions drawn by the participants should be derived from careful consideration of all available scientific information.

While IMNE makes every effort to have accurate information presented, no warranty, expressed or implied, is offered. The participant should use his/her clinical judgment, knowledge, experience, and diagnostic decision making before applying any information, whether provided here or by others, for any professional use.

**Commercial Support Acknowledgment**

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IMNE and the Institute of Urgent Care Medicine would also like to thank Welch Allyn and UMF Medical for providing medical equipment used in this program.

### **Method of Participation**

To obtain CME credit, each participant should:

- View the content presented
- Answer all questions posed in the post-tests
- Complete and submit the CE demographic and evaluation form
- Print the online CE certificate

The expiration date for this activity is March 31, 2019. No credit will be granted after this date.

### **Minimum System Requirements**

The following system requirements are recommended for the best presentation-viewing experience:

- Microsoft Windows Vista, Windows 7, or Macintosh OS X 10.5 (Leopard)
- Display resolution of 1024 x 768 pixels or greater
- Windows-compatible sound card
- Microsoft Internet Explorer 8 or above on PC, Safari version 5 on Mac
- Windows Media Player 11
- Flash Player 11.0
- Broadband Internet connection (512 kbps and above)

Estimated time to complete this activity in its entirety: 23 hours